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## Operations Supervisor

Location: Chino, CA

TransCold Distribution is the premier wholesale supplier and distributor of ice cream and frozen goods throughout Western Canada and the United States. Headquartered on Anancies Island, Delta, BC, we have 14 locations and 240+ employees. TransCold provides exclusive access to the most recognized and popular brands in the world with industry best product variety and customer service. We deliver to Major Grocery, Drug, Gas & Convenience, chain retailers and independent retailers across Western North American markets through Direct to Store Delivery (DSD) and Warehouse Fulfillment, and provide services for mobile vendors, corporate events and third-party logistics (3PL) customers.

**We have an immediate opening for a full time, Operations Supervisor to join our team in Chino, CA!**

### **Key Responsibilities include:**

- Works closely with the Operations Manager to support the Delivery operations.
- Establishes and maintains the routing plan as well as makes informative route adjustments.
- Ensures that the drivers are adequately trained, supported, and have a good understanding of delivery procedures and related documentation.
- Ensures quality control of all incoming and out-going products.
- Ensures compliance with DOT regulations.
- Ensures trucks, warehouse and associated equipment is maintained to industry standards.
- Responsible for recruitment, onboarding and on-going training for all drivers, warehouse, and administrative personnel.
- Responsible for performance management and reviews for the team.
- Coordinates the activities of the Warehouse personnel and provides the necessary support.
- Ensures all warehouse personnel are following operational and safety procedures at all times.
- Completes warehouse operational requirements by scheduling and assigning employees and following up on work results.
- Ensures safe conditions exist at all times within the work environment, takes appropriate and effective measures to provide for the health and safety of employees.
- Ensures effective traffic control relating to orders coming in and going out.
- Assists in scheduled inventory as assigned.
- Responsible for building security.
- Performs other tasks within the scope of the role as necessary.

### **Key Qualifications for this Role:**

- Completion of secondary education at the minimum
- 1-2 years' relevant work experience as a Warehouse/Operations Supervisor

- Experience of operating in a supervisory capacity within a fast-paced warehouse and distribution environments.
- Good understanding of customer deliverables and the impact of failure/cost of poor quality
- Proven ability to direct and coordinate operations
- Hands-on commitment to getting the job done
- Excellent communication and interpersonal skills
- Strong analytical and problem-solving skills and ability to establish logical and practical solutions.
- Good IT systems knowledge and skills including advanced Excel Skills
- Route coverage as needed.
- Class C License with a clean driver's abstract. CDL License a plus
- Certification to operate a forklift and ability to operate an electric pallet jack
- Must be able to safely and repeatedly lift, stack, pull and carry heavy loads up to 50 lbs.
- Strong attention to detail and must have a high fulfillment rate with minimal mistakes
- Team player

**Our Staff Enjoys the Following Benefits.:**

- Competitive Wage
- Generous Health Benefits: Medical, Dental, and Vision coverage the first of the month after 60 days of employment
- 401(k) Contribution – Employer Matching Program. Eligible to join the first of the month after 90 days of employment.
- Disability and Life Insurance
- Paid Time Off and Holidays
- Career Advancement Opportunities
- Weekends Off

**Compensation:**

- Starting at \$60K. Depending on experience
- Annual Bonus

**Interested?**

To be considered for the above opportunity, please send an up-to-date resume through Indeed.

*Applicants are required to pass a pre-employment background check and drug test.*

To learn more about us, please visit us at [www.transcold.com](http://www.transcold.com)